

Leinster Property Services & Arantico Service Pro

Leinster Property Services cover a wide variety of services and wanted to improve on how they could schedule the large number of calls they receive out to their field based staff. They also wanted a solution to bring them closer to their customers by offering same day reporting on completed jobs. After reviewing a few different options they chose the Arantico Service Pro Solution.

About Leinster Property Services

Leinster Property Services (LPS) is a well-established, fully compliant property maintenance company committed to providing quality services at competitive prices. LPS specialises in providing repairs and maintenance services to both residential and commercial clients. We understand the needs of our clients to receive efficient, value for money services without compromising on quality and it is our pledge to provide this to our clients. LPS takes pride in maintaining your property to the highest possible standards and we assure you our best efforts at all times.

Benefits of using Service Pro:

- Property Managers and Facility Management Companies demand almost instant job information. They are now able to receive completed jobs with before and after photos and signatures on the same day
- The real-time interface with the office means trips to and from the office are reduced which allows for more jobs to be completed in the field.
- Service Pro was integrated with Sage Line 50 to avoid the need to re-key financial information into a different system.
- The time to invoice is quick due to the elimination of paper from the job cycle.
- Improved job scheduling, no need to call engineers
- Real time visibility of call status
- Improved customer reporting

Leinster Property Services

Case Study



Key Facts

Client Leinster Property Services

Industry Property Maintenance

Product Service Pro

Benefits Sage line 50 integration, improved engineer efficiency, greater customer satisfaction

Testimonial

“The Arantico solution has given us a better handle on our field staff and allows us to manage our jobs more efficiently. It has also given us an edge over our competitors and has helped us to win larger contracts”

Brendan O’Connell,

MD, Leinster Property Services

